



CERTIFICATIONS AND QUALIFICATIONS

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Smith Exceeds Industry Standards

Our focus on quality is backed by third-party certifications and industry affiliations. As a leader in electronic-component distribution, we believe in not only meeting but exceeding industry standards for quality. We actively maintain certification requirements and reach beyond those standards to promote the highest level of quality in our products and services.

ISO 9001

Our quality management system delivers product that meets customers' requirements while continually improving our operational processes.

ISO 14001

Smith's environmental management system promotes an environmentally conscious workplace and continuous compliance with applicable regulations.

ISO 45001

Smith's occupational and safety program adheres to the highest standards, minimizing risks to employees and ensuring them a safe and healthy place to work.

ISO 13485

Smith is committed to supplying components that consistently meet the medical industry's intensive demands and regulatory requirements to help support health and wellness.

ANSI/ESD S20.20

Our ESD-safe warehouses and trained quality staff help avoid the costs associated with ESD-damaged electronic components.

ISO/IEC 27001

We are committed to upholding information-security best practices and principles to identify, control, and decrease potential cybersecurity risks.

ISO/IEC 17025

Our laboratories and testing procedures are accredited to ensure we consistently provide reliable, accurate results.

ISO/IEC 17025 AS6171 Accreditation

Smith is accredited to perform risk-based authenticity testing on components for aerospace applications in accordance with the AS6171 standard.

CCAP-101

Smith has established procedures to adhere to the highest industry standards for counterfeit avoidance and uphold stringent quality practices.

AS6081

Our protocols for the avoidance, detection, mitigation, and disposition of counterfeit electronic parts keep inauthentic components out of the aerospace supply chain and protect quality, safety, and performance.

AS9120

Smith upholds additional standards for safety and reliability that meet the aerospace industry's stringent security and dependability needs.

DLA QSLD and QTSL

As a Defense Logistics Agency (DLA) qualified supplier, Smith maintains process controls and industry best practices that meet the standards of DLA Troop Support's supply chain acquisition process.

CTPAT®

Smith meets US Customs and Border Protection security standards and helps customers avoid delays that slow product delivery.

TAPA FSR Level A

Smith has obtained the industry's highest level of supply chain security as it pertains to the handling, warehousing, and shipping processes that safeguard our customers' products.

R2v3

Smith's adherence to specified e-waste practices underscores our deep commitment to supporting a healthy and responsible global recycling stream.

WEEELABEX

Smith conforms to the EN 50625 standards for responsible processing and disposing of electronic waste.

Automotive Standard Recognition to IATF 16949

A third-party audit has confirmed Smith's conformance to the requirements of the IATF 16949 standard as they pertain to testing, inspection, and distribution of electronic components for automotive use, with specified exclusions.

Facilities Key



Houston



Amsterdam



Hong Kong



Singapore



All Facilities

4Cs of Quality

Diligence, processes, and attention to detail are at the core of our business. Our operational framework is built on the 4Cs: four pillars of quality that underpin our role as a leader in electronic-component distribution.



Comprehensive

We maintain keen attention to detail in everything we do, from how we qualify and manage our suppliers to how we package and deliver products. Our systems-based inspection process ensures electronic components meet our exacting standards.



Consistent

Even as we grow, Smith stays laser-focused on quality. We follow defined processes and procedures precisely to continually replicate high-quality results and hit the target each and every time.



Continuous

We never stop striving. Smith is always innovating new and better service offerings, training employees for continual growth, and upgrading facilities to stay on the cutting edge of technology.



Certified

It's not enough to meet quality expectations—we exceed them. We actively maintain third-party certification requirements and reach beyond those standards to promote the highest level of quality in our products and services.

Certified Quality Inspectors

Our testing and inspection process requires careful attention to detail and extensive industry knowledge. Smith's quality inspectors are expertly trained to identify and avoid nonconforming and suspect parts. All of Smith's inspectors are certified to ERAI InterCEPT TM-01 for counterfeit inspection and testing of electronic parts, ensuring that our quality team can effectively examine components and help safeguard the supply chain.

Functionality Testing

Smith's functionality lab can test the full range of electronic components and peripherals to ensure they are fully functional. We offer a range of tests to determine components' quality, capacity, output, value, and more.

Authenticity Testing

Our counterfeit-detection testing lab is provisioned with the most advanced in-house tools to verify component authenticity. With destructive, nondestructive, and custom testing solutions available, the integrity of your parts will never be in question.

Custom Testing

We offer custom functionality testing for components and consumer electronics, from full unit to component level.

As Smith grows, we continue to expand our testing capabilities so we can continue to meet your most stringent requirements.